



Door Dimensions & Delivery Access Guide

A visual reference for service doors, elevator clearances, and delivery routing.

IMPORTANT: Groups will have a **one-hour time frame for loading and unloading to allow for all other business operations to continue.** Once loading or unloading is complete, all vehicles must be moved to the designated parking lots. **Vehicles left in loading/unloading areas beyond the allotted time may be subject to towing at the owner's expense.**

If additional time is needed, please coordinate with your **Convention Services Manager (CSM)** in advance to make appropriate arrangements.

Convention Center Loading/Unloading Zones

All Services Doors for Convention Center are located in the red circled area.



The supplied map highlights the Convention Center Entrance and Main Entrance.

Service Door #60



WIDTH	8 ft
HEIGHT	10 ft
LOCATION	This loading dock area is on the 1 st Level with quick access to Kilimanjaro Ballroom and Freight Elevator to Lobby Level

Please Note: Door #60 is the **only designated load in/load out entrance for Convention Center events**. All other loading dock doors are reserved for **resort deliveries and operations**.

Service Door #57



WIDTH	12 ft
HEIGHT	16 ft
LOCATION	1 st Level – Closest to Kilimanjaro Ballroom

Service Door #69



WIDTH	10 ft
HEIGHT	8 ft
LOCATION	Lobby Level – Closest to Kalahari Ballroom

Drive up ramp to Door #69:



Freight Elevator Opening



WIDTH	4 ft
HEIGHT	7 ft
LOCATION	Lobby level and 1 st floor

Freight Elevator - Interior



DEPTH	8 ft
WEIGHT LIMIT	4500lbs (2041kg)

Route to Service Doors

Vehicle approach shown in the supplied aerial map



KEY

- Convention Center Entrance
- Main Entrance
- Loading Dock #60
- Roll-up Door #57
- Roll-up Door #69
- Elevator
- Directions to Doors

The supplied route identifies the approach to Door #60 and Door #57.